

Plain Language Summary of Financial Assistance Policy Fred Hutchinson Cancer Center

Translated versions of this summary, the application form, and financial assistance policy are available at fredhutch.org/financial-assistance :

- 财务援助政策简明概要, Simplified Chinese
- 재정 지원 정책 쉬운 요약, Korean
- Краткое изложение политики финансовой помощи доступным языком, Russian
- Resumen en lenguaje sencillo de la política de asistencia económica, Spanish
- Bản Tóm Tắt Bằng Ngôn Ngữ Đơn Giản Về Chính Sách Hỗ Trợ Tài Chính, Vietnamese

Fred Hutchinson Cancer Center is committed to ensuring our patients get the hospital care they need regardless of ability to pay for that care. Providing health care to those who cannot afford to pay is part of our mission and state law requires hospitals to provide free and discounted care to eligible patients. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What Is Covered? For appropriate hospital-based services at Fred Hutchinson Cancer Center we provide free care and financial assistance/charity care to eligible patients on a sliding fee scale basis, with discounts ranging from 50% to 100%. No patient eligible for financial assistance/charity care will be charged more than amounts generally billed to patients who have insurance.

How to Apply: Any patient may apply to receive financial assistance/charity care by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- When you are checking in or checking out of the hospital or clinics;
- By telephone: (206) 606-6226 or toll free at 1 (800) 304-1763
- On our website at: fredhutch.org/financial-assistance
- In person: visit our Financial Counseling department at Fred Hutchinson Cancer Center's Lake Union Clinic located at 825 Eastlake Ave. East, Seattle, Washington, 98109
- To obtain documents via mail free of charge: email finounsel@fredhutch.org or call (206) 606-6226

Other Assistance:

Coverage assistance: You may be eligible for other government and community programs. We can help you learn whether these programs (including Medicaid/Apple Health and Veterans Affairs benefits) can help cover your medical bills. We can help you apply for these programs.

Uninsured discounts: We offer a discount for patients who do not have health insurance coverage. Please contact us about our discount program.

Payment plans: Any balance for amounts owed by you is due within 30 days. The balance can be paid in any of the following ways: credit card, payment plan, cash, check, or online bill pay. If you need a payment plan, please call the number on your billing statement.

Thank you for trusting us with your care.